

DSB International Travel Time Guarantee Scheme

Send the application to:

DSB Kundecenter
Kundehenvendelser Udland
Postbox 363
2630 Taastrup

You should expect that our Customer Centre will need one month to process your application.

DSB International Travel Time Guarantee Scheme - application form

Please note: This form only applies in connection with international tickets.

Information marked with * must be filled in in order for us to pay compensation.
Write clearly in capital letters.

First name(s):*

Last name:*

C/O navn:

Street/road:*

House no./floor:*

Postal code:*

Town/city:*

Country:*

Telephone:

Mobile:

E-mail:

(only used to contact you if we need further information to process your application)

Payment of compensation

I want the compensation transferred to my bank account

Reg. No.:

Account No.:

If you have a foreign account and want the money transferred to that account, please fill in the fields below:

SWIFT number:

IBAN:

Travel details

Date of departure:*

day

-

month

-

year

From (station):*

To (station):*

Scheduled departure:*

Scheduled arrival:*

Actual arrival:*

Any change of trains on the journey:*(name of station)

The delay occurred:*(name of station)

Appendices

I have attached the following documentation (Indicate with X)

DSB Ticket and DSB seat reservation

Other

I declare that the above information is correct.

Date:

Signature:*

DSB will not disclose the information to any third party and guarantees that data is stored in a safe manner and without unauthorised access. The information is only used in connection with the processing of your application for compensation under the DSB International Travel Time Guarantee Scheme.

