



How DSB Processes Your Personal Data Using Body Cameras (Bodycams)

Version 08.09.2025

DSB's train conductors and S-train inspectors are equipped with body cameras during ticket inspections to prevent violence and threats, thereby ensuring a safer working environment for employees.

The cameras record both audio and video, but only when activated by the employee. Employees are instructed to activate the camera only in situations where it is necessary for their safety. When an employee activates the camera, the device stores approximately 30 seconds of footage prior to activation. The employee will, as far as possible, inform the customer that the camera is being activated.

Purpose

The purpose of using body cameras is to prevent and investigate incidents of violence and threats against DSB's train conductors and S-train inspectors.

What Personal Data Is Processed

General personal data about customers is processed in the form of audio and video recordings during ticket inspections. Additionally, information about potentially criminal activities may be processed if the recordings capture violent actions or statements.

Legal Basis for Processing

The processing is based on Article 6(1)(e) and Article 10 of the General Data Protection Regulation (GDPR), cf. Section 8(1) of the Danish Data Protection Act.

Disclosure of Data

DSB may disclose recordings from body cameras to the police in connection with potentially criminal incidents.

Data Retention

Recordings are automatically deleted after 14 days. However, recordings that need to be disclosed to the police are only deleted after they have been handed over to the police.

Your Rights

Read about your rights in [DSB's general privacy policy](#).